

USER MANUAL

Content

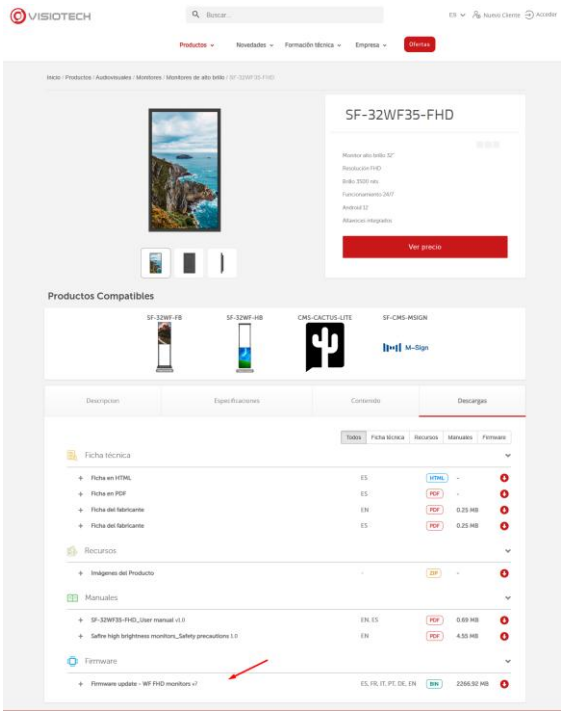
1- FIRMWARE UPDATE 3
2- BASIC MONITOR CONFIGURATION 4
2.1- Remote control 4
2.2- Screen orientation 4
2.3- USB lock 5
2.4- Automatic source startup 7
2.5- Powering on and off 8
3- Local CMS 9
4- Cloud CMS “M-Sign” 11
5- External player, HDMI input 12

1-FIRMWARE UPDATE

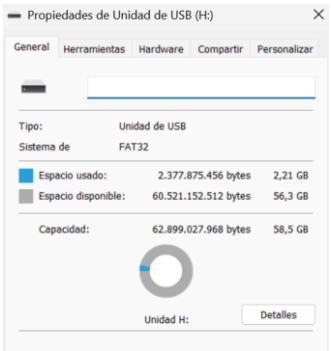
To guarantee the correct operation of the device, it is necessary to update the monitor's firmware to the latest available version.

First, download the firmware from the download section of the corresponding monitor model on the Visiotech website.

IMPORTANT: Each monitor model requires its own specific firmware. For example, it is not possible to use the firmware of the SF-32WF35-FHD monitor on the SF-55WF50-4K model.



Once downloaded, save the file to an empty USB flash drive (FAT32 format). **WARNING:** Strictly ensure that the USB flash drive is formatted in the FAT32 file system.



The downloaded file includes the executable guiformat.exe, a tool that will allow you to format the USB drive to FAT32.

1- Turn off the monitor using the rear power switch.
2- Connect the USB flash drive to the corresponding port
3- Turn on the monitor using the same rear switch to start the process.

2-BASIC MONITOR CONFIGURATION

2.1- Remote control

















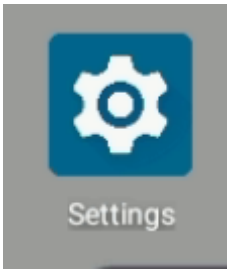




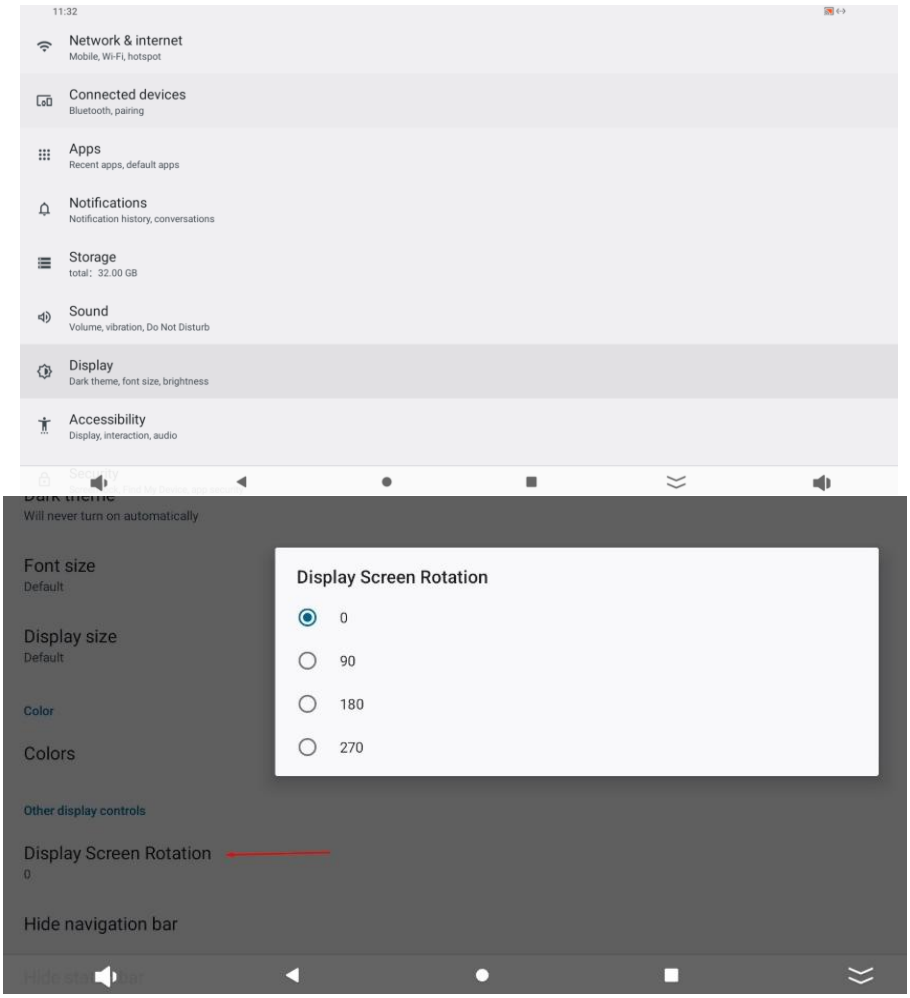
Note: Use the "Mouse mode" of the remote control or an external USB mouse if you encounter difficulties selecting specific items within the adjustment menus.

2.2- Screen orientation

To configure the screen orientation, access the Settings menu.

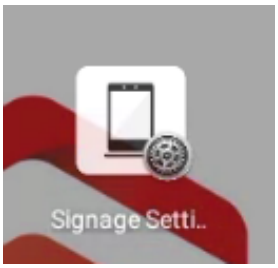


Within the Display section, select the Display Screen Rotation option and choose the desired orientation (0°, 90°, 180°, or 270°).

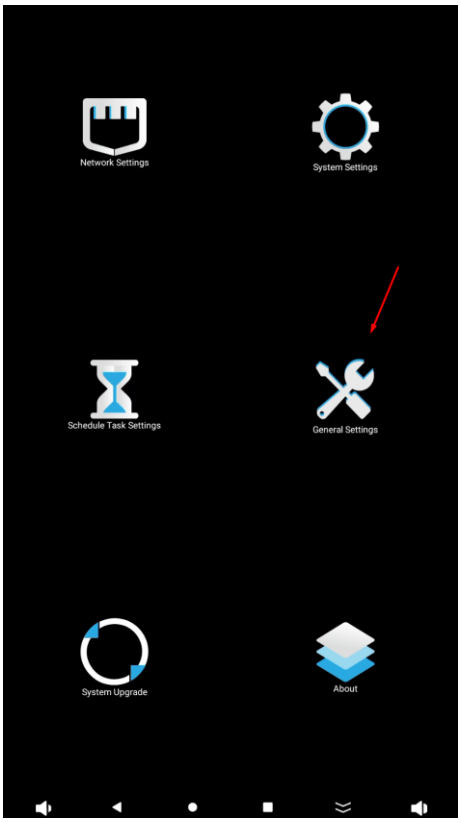


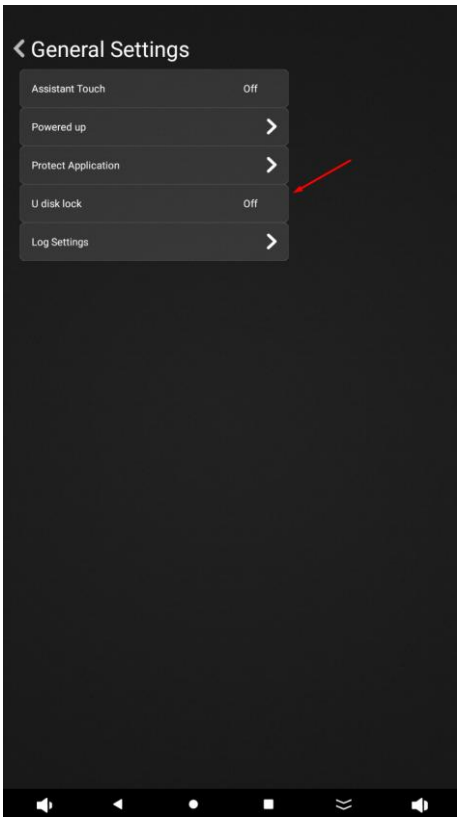
2.3- USB lock

To protect the USB ports with a password, open the Signage Settings application.



Go to General Settings > U disk lock.



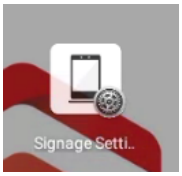


Set a 4-digit password to restrict access to USB storage drives.

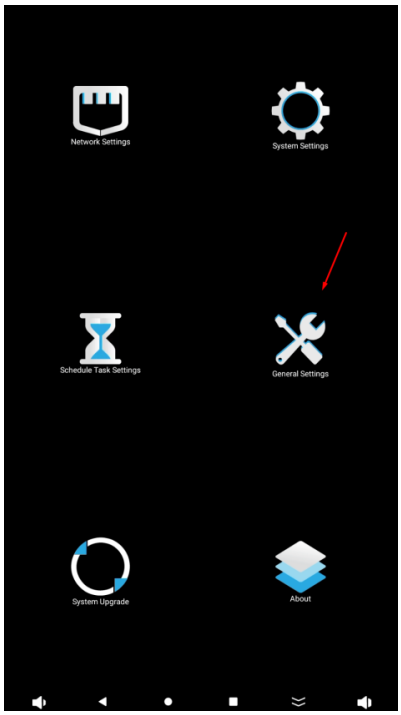


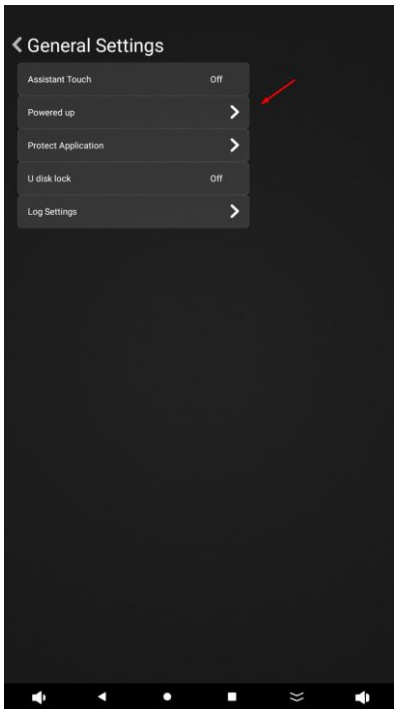
2.4- Automatic source startup

To select the source you want to run automatically when the monitor is turned on, open the Signage Settings application.

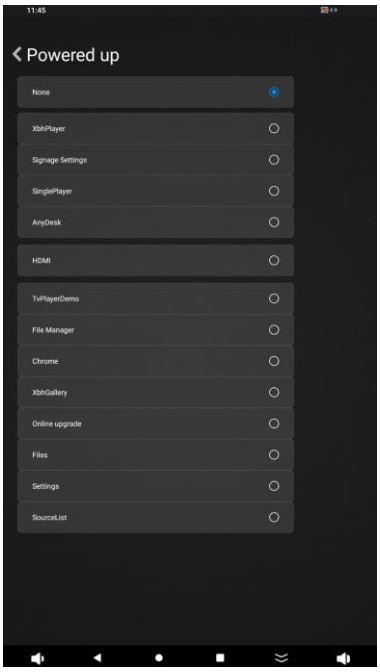


Access General Settings > Powered up.



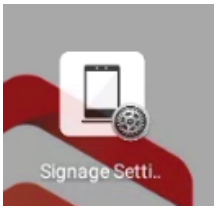


Select the input source that will activate automatically upon powering on the monitor.

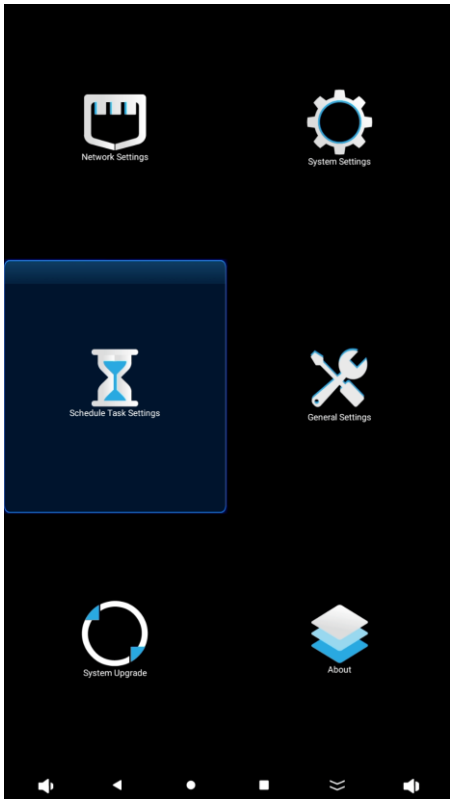


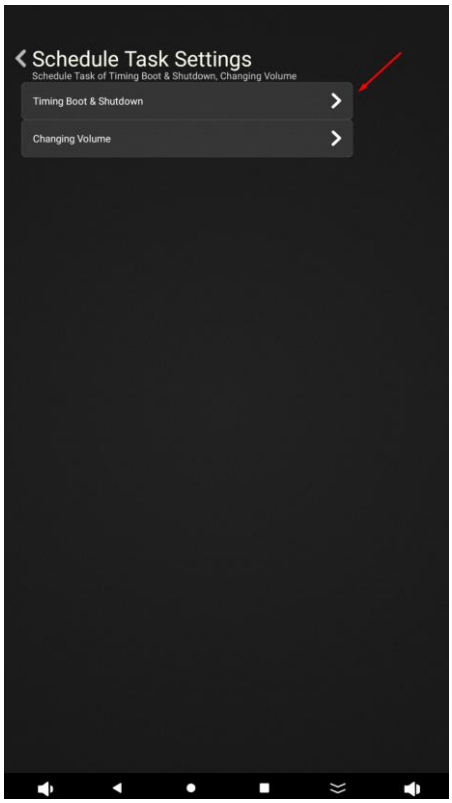
2.5- Powering on and off

To schedule the times when the monitor will automatically turn on/off, open the Signage Settings application.



Access Schedule Task Settings > Timing Boot & Shutdown.





Define the time range in which the monitor will operate automatically.

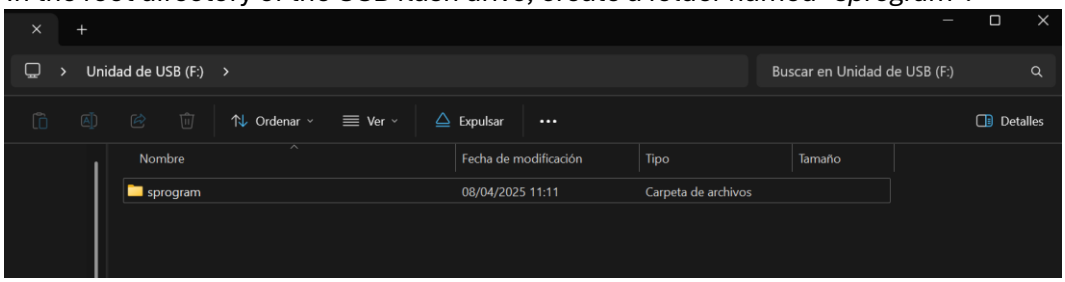


3-Local CMS

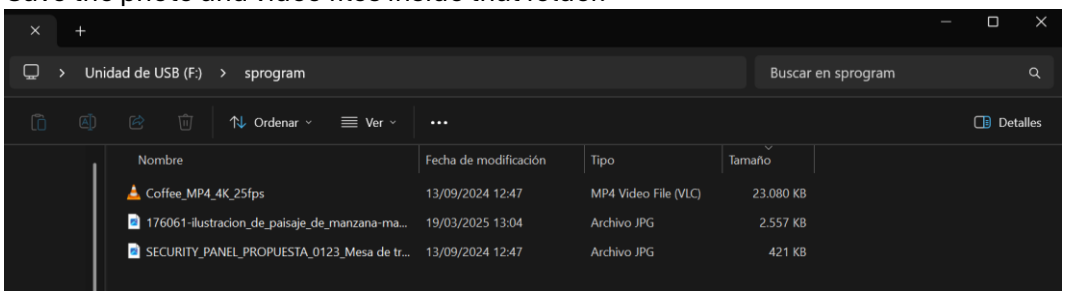
To play local multimedia content (images and videos) via a USB flash drive, use the built-in SinglePlayer application.

Follow these steps:

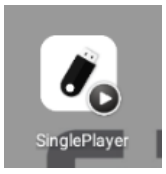
- In the root directory of the USB flash drive, create a folder named "*sprogram*".



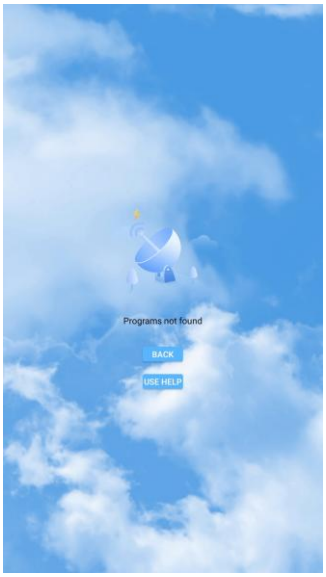
- Save the photo and video files inside that folder.



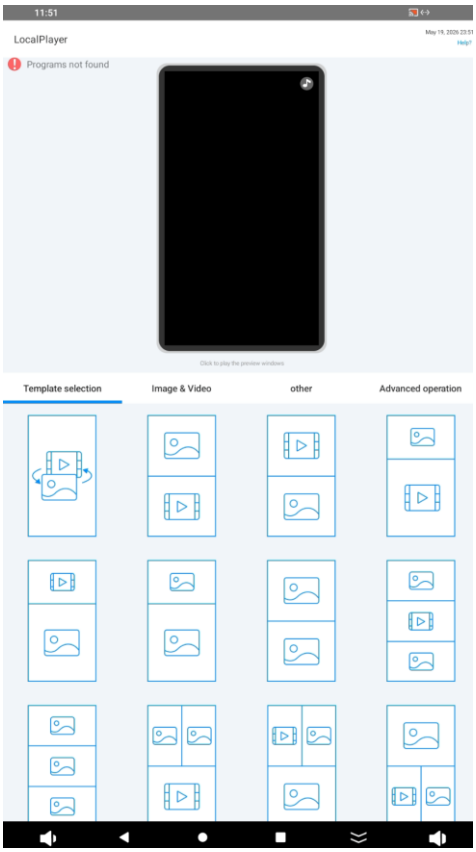
- Open the **SinglePlayer** application.



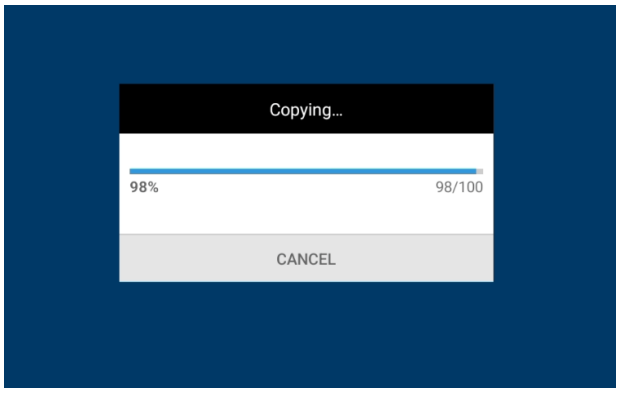
If the message 'Program not found' is displayed, press the BACK button to start configuring the application.



Select the appropriate template to define the visual layout of the contents.



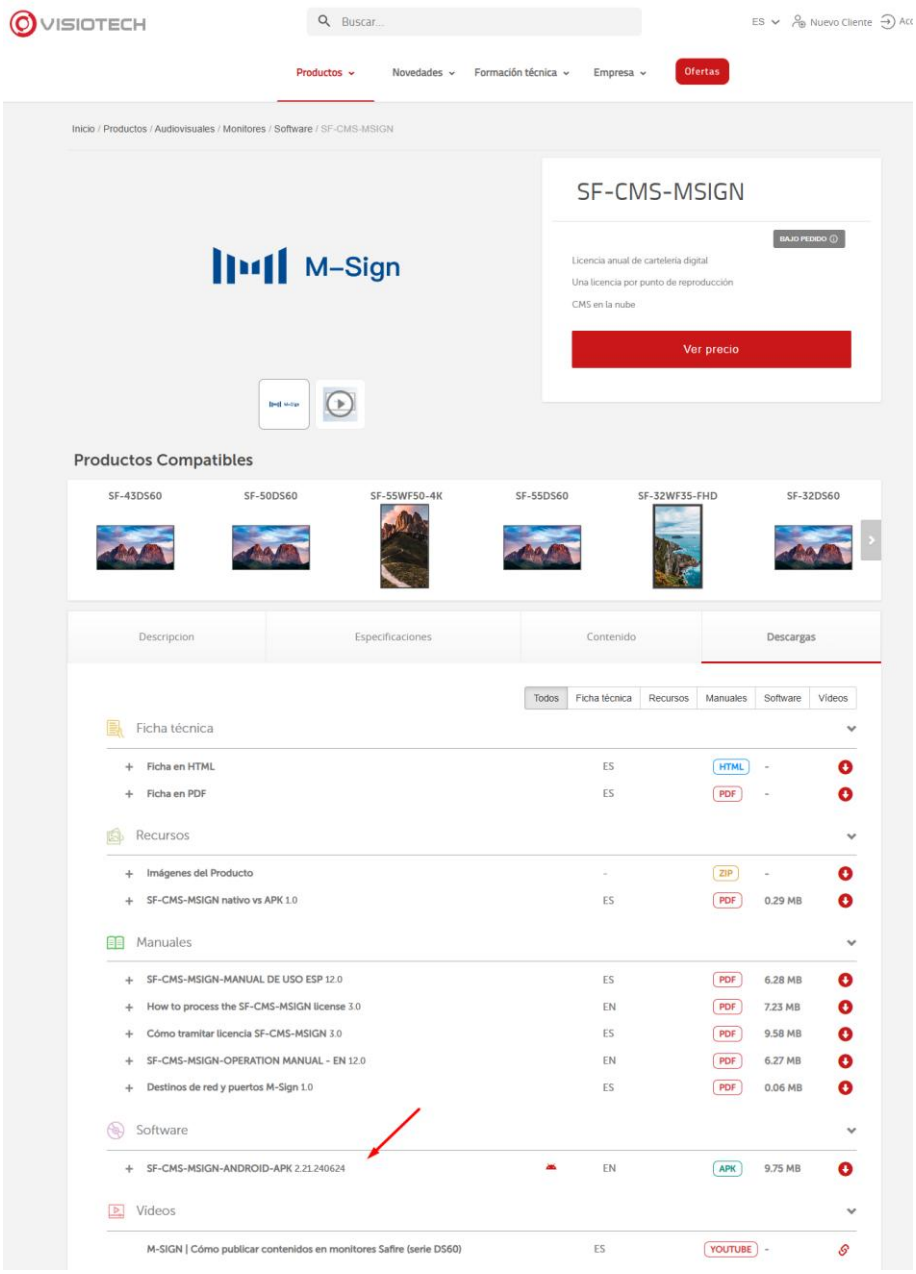
Connect the USB, wait for the file transfer to complete; once the process is finished, you can safely remove the drive.



4-Cloud CMS “M-Sign”

For remote content management through a web platform, the use of the digital signage solution with an M-Sign license is recommended.

Download the installation file (.APK) from the download section of the Visiotech website, where detailed manuals are also available.



Subsequently, transfer the APK file to a USB flash drive to proceed with its installation on the monitor.

Once the APK is installed, you can configure the automatic startup and the powering on/off of the monitors as explained in points:

2.4- Automatic source startup
2.5- Powering on and off

5-External player, HDMI input

If you want to use the monitor with an external HDMI source, the first thing you must do is configure the monitor:

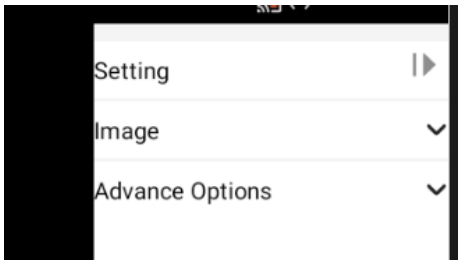
2.2- Screen orientation
2.4- Automatic source startup
Selecting the HDMI option as the default application.
2.5- Powering on and off

Once the monitor is configured and with the HDMI source selected, press the "MENU" button on the remote control.



The HDMI settings menu will display, containing 2 categories:

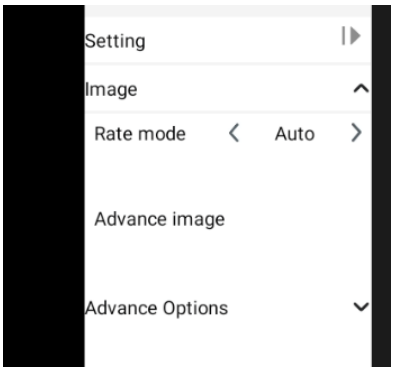
a) Image: Where aspects related to the image are configured.
b) Advance Options: More advanced configurations.



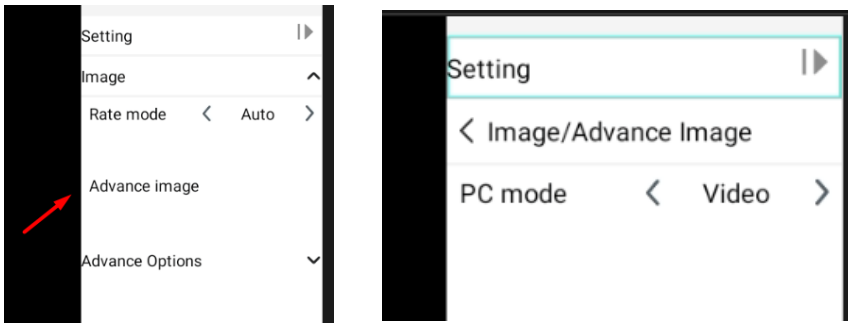
a) Image

You can configure the characteristics of the image, with "Auto" being the recommended setting.

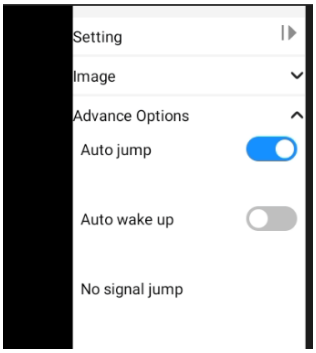
- Rate mode: Auto, 16:9, 4:3, P2P



- Advance image (PC mode): Auto, PC, Video



b) Advance options



Auto jump: If the monitor is turned on and an active HDMI source is connected, the device will automatically switch to that input.

No signal jump: If the monitor is on the HDMI source and the signal is lost, it will automatically switch to the previously configured source. If the backup source matches the same HDMI, it will remain on that input; otherwise, the monitor will return by default to the Android system interface.

